



Government
of South Australia
Department of Education
and Children's Services

Whyalla Town Primary School

NEWSLETTER

Whyalla Town Primary School
Est 1995



Week 5, 1st March 2017

Diary Dates

10th March	Crazy Hair Day
13th March	Adelaide Cup Day
20th March	AGM
20th/21st/28th March	Year 6/7 Aquatics
13th April	SPORTS DAY
13th April	Last day of Term 1 2:15 dismissal

Governing Council news

Easter Raffle

Governing Council are holding an Easter Raffle and are currently looking for donations. Donations can be left at the Front Office. Raffle books will be going home in the next few weeks. Thank you.

Crazy Hair Day

Crazy hair day will be held on Friday 10th March. Please bring a gold coin donation.



ADVANCED NOTICE

Annual General Meeting

Monday 20th March

7:00PM

A reminder about Lateness

School begins at 8:50am. It is beneficial to get here before then to unpack bags and get ready for learning. If your child arrives later than this they will need to be signed in at the Front Office. Thank you.

Student Information

Please ensure that you keep the Front Office updated with all Student details including, contact addresses, phone numbers, emergency contacts, medical details and any other crucial information we should be aware of. Please contact the Front Office if you need to update your child's details.

Assembly

This Friday will see Room 17 host Assembly. 9am start in the gym. ALL WELCOME!!

Assembly Awards

We would like to acknowledge the recipients from last weeks Assembly Awards.

Confidence: Tyler Bodinner

Getting Along: Makayla Hector

Persistence: Kurt Smith

Excellence: Matilda Grantham

Resilience: Liam Candy

Organisation: Lilly McKenna



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Road Crossing Roster

Morning: 8:30 – 8:50am

Afternoon: 3:10pm – 3:30pm

Term 1 Week 6	
Morning	Elka Enbom, Jennifer Foulkes, Demi Fay
Afternoon	Chloe Martin, Kenede Berens, Cameron Wilkes
Reserve	Morning: Ava Kelly Afternoon: Ashlyn Evans

Canteen Roster

Thursday 2nd March-Wednesday 8th March

	Recess 11:20am	Lunch 1:20pm
Thurs	Kate Head	Robyn Wade
Frid	Denise Sharp	Michelle Gill
Mon	Keren Burke	HELP NEEDED
Tues	HELP NEEDED	HELP NEEDED
Wed	Natasha Knox	HELP NEEDED

DECD Complaint Process

Steps to take if you have a complaint...

Step 1: Talk to the school, preschool or other early childhood service first

We try to resolve concerns or complaints at the local level wherever possible. The care worker, teacher or staff member involved should always be your first point of contact. Make a time to talk to them to discuss your concerns, either in person or over the phone. You may want to put your concerns in a letter or email.

If your concern is about the staff member, then you may wish to contact the site leader. This will be the director in early childhood services, or the principal in schools. The leader will look into your concerns and get back to you. They will work with you and the staff member to resolve the issue.

Most complaints are resolved quickly, often within days. The local site leader will aim to resolve your complaint within four weeks, although complex and contentious matters may take longer. If this is the case we will advise you.

Step 2: Central resolution

If you are not satisfied that your complaint has been resolved at the local level, you may choose to seek support from our complaints resolution services:

Complaints about education and early childhood services
Education Complaint Unit
Phone: 1800 677 435
Email: DECD.EducationComplaint@sa.gov.au

We can help you by:

- providing advice and support about the issues behind the complaint
- advocating with local sites to ensure all options for resolution have been explored
- objectively reviewing complaints that have not been resolved at the local level, including through a formal review.

Step 3: Other ways to resolve your issue

If we can't resolve your issue through the previous steps, you may choose to seek independent advice and review by an external agency. The circumstances of your complaint will influence whether this option is available.

External agency contact point:

SA Ombudsman
Toll free: 1800 182 150
Phone: 8226 8699
Email: ombudsman@ombudsman.sa.gov.au
www.ombudsman.sa.gov.au

Steps for raising your concern or complaint



ADVANCED NOTICE

Annual General Meeting

Monday 20th March

7:00PM

We would like to invite all Parents/Caregivers and members of the community to our Annual General Meeting to be on Monday 20th March in the Library at 7:00pm Please see the tear off slip below to indicate interest in Nominating for a position on Governing Council.

Whyalla Town Primary School Annual General Meeting Nomination

Name of Nominee: _____

Contact Details: _____